

CQS z.s.
Prosecká 412/74, 190 00 Praha 9 - Prosek
Czech Republic

CQS is the Certification Body No 3029 accredited according to Standard EN ISO/IEC 17021-1:2015 by the Czech Accreditation Institute for the Certification of Management Systems



CERTIFICATE

No.: CQS 23/2019

CQS certifies that the Service management - IT of



MERIT GROUP a.s.
Březinova 136/7, Hodolany, 779 00 Olomouc, Czech Republic
and BRANCH - PRAHA: Plynární 1617/10, 170 00 Praha 7

has been assessed and found to be in conformity with the requirements of

ISO/IEC 20000-1:2018

This certificate is valid for:

The IT Services Management System supporting the provision of the following services:

- **Provision of IT services, particularly in the area of information infrastructure installation, operation, servicing and administration**
- **Provision of Internet and Data Centre services, including proactive monitoring, management, supervision centre operation and customer Helpdesk**

Expiry date: 28. 01. 2022
Certification decision: 21. 02. 2019
Date of issue: 21. 02. 2019
Date of change: 23. 02. 2021
The first certification: 29. 01. 2010



A blue ink signature of Jana Olšanská.

Jana Olšanská
Managing Director



CQS Members*:

Elektrotechnický zkušební ústav, s.p., Fyzikálně technický zkušební ústav, s.p., Institut pro testování a certifikaci, a.s.,
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* A CQS member list valid at the time of issue of the certificate. Current list is available at www.cqs.cz.