

THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

CQS has issued an IQNet recognized certificate that the organization:

MERIT GROUP a.s.

Březinova 136/7, Hodolany, 779 00 Olomouc, Czech Republic

has implemented and maintains a

Service Management System – IT

for the following scope

- Provision of IT services, particularly in the area of information infrastructure installation, operation, servicing and administration
- Provision of Internet and Data Centre services, including proactive monitoring, management, supervision centre operation and customer Helpdesk

which fulfils the requirements of the following standard:

ISO/IEC 20000-1:2011

Issued on: 2019 – 02 – 21 Expires on: 2021 – 09 – 17

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: CZ - 23/2019

- <mark>I∴Net</mark>

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IQNet Partners*:

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