

CQS - Czech Association for Quality Certification
Pod Lisem 129, 171 02 Praha 8 - Troja
Czech Republic

CQS is the Certification Body accredited according to Standard EN ISO/IEC 17021:2011 by the Czech Institute for Accreditation under the registration No 3029 for the Certification of Service management - IT



CERTIFICATE

No.: CQS 17/2016

CQS - Czech Association for Quality Certification – certifies that

the Service management - IT of

MERIT GROUP a.s.
Březinova 136/7, 772 00 Olomouc, Czech Republic

has been assessed and found to be in conformity with the requirements of

ISO/IEC 20000-1 : 2011

This certificate is valid for the sale of the following services:

The IT Services Management System that supports the provision of the following services:

- **Provision of IT services, particularly in the area of information infrastructure installation, operation, servicing and administration**
- **Provision of Internet and Data Centre services, including proactive monitoring, management, supervision centre operation and customer Helpdesk**

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The certificate is valid until: 28. 01. 2019
Certification decision: 29. 01. 2016
Date of issue: 29. 01. 2016
Date of granting the first certificate: 29. 01. 2010


Jana Olšanská
Managing Director



CQS Members*:

Elektrotechnický zkušební ústav, s.p., Fyzikálně technický zkušební ústav, s.p., Institut pro testování a certifikaci, a.s., Strojírenský zkušební ústav, s.p., Technický a zkušební ústav stavební Praha, s.p., Textilní zkušební ústav, s.p.

* A CQS member list valid at the time of issue of the certificate. Current list is available at www.cqs.cz.